Forgot Password

The **Forgot Password** screen allows the client to reset their password.

Figure 1 – Forgot Password Screen

1. Your *User ID* appears by default.
2. Select a *Challenge Question* from the dropdown list.
3. Enter the associated *Answer*.
4. Click the **Submit** button to go to the **Change Password** screen.

5. Click the **Undo** button to clear the *Challenge Question* and *Answer* fields.

6. Click the **Close** button at any time to return to the **WIC Home** screen.