Forgot Password

The Forgot Password screen allows the client to reset their password.

Forgot/Reset Password	
* User id(email):	test4@test.com
* Challenge Question :	What is your favorite color?
* Answer:	blue
* Indicates a required field	Undo Submit

Figure 1 – Forgot Password Screen

- 1. Your User ID appears by default.
- 2. Select a Challenge Question from the dropdown list.
- 3. Enter the associated Answer.
- 4. Click the Submit button to go to the Change Password screen.

Submit

- 5. Click the **Undo** button to clear the *Challenge Question* and *Answer* fields.
- 6. Click the **Close** button at any time to return to the **WIC Home** screen.

