



Michigan WIC

Client Connect Website and MILogin

User Guide

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Logging in

The first time you access WIC Client Connect, you will need to make sure you have a MILogin Account and are subscribed to WIC Client Connect in order to access your account specific information including appointments and benefits. This will need to be done through MILogin directly. After the first time you log in, you will not need to access MILogin, but can go directly through the WIC Client Connect website.

NEW to MILogin

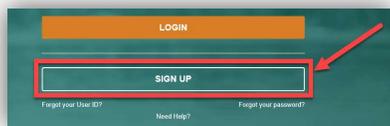
If you have never used MILogin for any State of Michigan program, follow these steps to create your account and access WIC Client Connect.

1. Go to milogin.michigan.gov

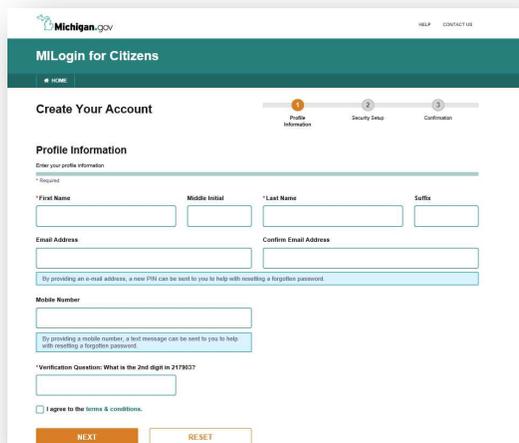


The screenshot shows the MILogin for Citizens login page. The page has a dark green background with a boat on a lake. The text 'MILogin for Citizens' is prominently displayed. On the right side, there is a login form with fields for 'User ID' and 'Password', a 'LOGIN' button, a 'SIGN UP' button, and links for 'Forgot your User ID?', 'Need Help?', and 'Forgot your password?'. At the bottom, there is a 'TAKE IDENTITY QUIZ' button. The Michigan.gov logo is in the top left, and 'HELP CONTACT US' is in the top right. Copyright information 'Copyright 2010-2016 State of Michigan' is at the bottom.

2. Click 'Sign Up'.



3. Enter your profile information (name, email address, etc.).



The screenshot shows the 'Create Your Account' page for MILogin for Citizens. The page is white with a dark green header. The title 'MILogin for Citizens' is in the header. Below the title, there is a progress indicator with three steps: '1 Profile Information', '2 Security Setup', and '3 Confirmation'. The 'Profile Information' section is active. It includes fields for 'First Name', 'Middle Initial', 'Last Name', and 'Suffix'. There are also fields for 'Email Address' and 'Confirm Email Address'. A note states: 'By providing an e-mail address, a new PIN can be sent to you to help with resetting a forgotten password.' There is a 'Mobile Number' field with a note: 'By providing a mobile number, a text message can be sent to you to help with resetting a forgotten password.' A 'Verification Question' is provided: 'What is the 2nd digit in 217903?'. At the bottom, there is a checkbox for 'I agree to the terms & conditions.' and two buttons: 'NEXT' and 'RESET'.

Make sure to complete all required fields and agree to the terms & conditions.

4. Create your User Name and Password and pick your security option.

The screenshot shows the 'Create Your Account' page for Michigan.gov. The page is titled 'MILogin for Citizens' and has a progress bar at the top with three steps: 1. Profile Information, 2. Security Setup (current step), and 3. Confirmation. The 'Security Setup' section is titled 'Security Setup' and includes the instruction: 'Provide user id and password information to complete your profile.' There are three main sections: 'User ID', 'Password', and 'Security Options'. The 'User ID' field contains the letter 'I'. The 'Password' section has two input fields: 'Enter password' and 'Confirm New Password', both with red 'X' error icons. To the right of the password fields is a 'User ID guidelines' box with a list of requirements: 'User ID must be at least 6 characters and can contain letters (a-z or A-Z), numbers (0-9), and the following symbols (@, #, %)', 'Must be at least 6 characters in length', 'Must include characters from 2 of the following categories: Upper case letters (A-Z), Lower case letter (a-z), Numbers (0-9), Special characters (0-9, @, #, %, -, +, =)', and 'Should not be one of the last 5 used passwords'. Below the password fields is a 'Security Options' section with the instruction: 'To choose your preferred password recovery method(s), please click on the buttons below. Multiple options can be selected.' There are three buttons: 'Email', 'Mobile (Text/SMS)', and 'Security Questions'. At the bottom of the page are two buttons: 'CREATE ACCOUNT' and 'BACK'.

5. You will be redirected to the home page.

The screenshot shows the home page for a user named Kristina Ressler. The page is titled 'MILogin for Citizens' and has a navigation bar with links: HOME, REQUEST ACCESS, UPDATE PROFILE, SECURITY OPTIONS, CHANGE PASSWORD, and LOGOUT. The main content area is titled 'Home Page of Kristina Ressler' and includes a notification: 'Your password will expire in 25 days'. Below this is a section titled 'Access your applications by clicking on the application links below'. The text states: 'You do not have access to any application. You can request access by clicking on Request Access link.' At the bottom of the page is a footer with the Michigan.gov logo, navigation links (HOME | HELP | CONTACT US | POLICIES), and the copyright notice: 'Copyright 2015-2019 State of Michigan'.

6. Click 'Request Access'.

This screenshot is identical to the previous one, showing the home page for Kristina Ressler. A red rectangular box highlights the 'REQUEST ACCESS' button in the navigation bar, and a red arrow points from the right towards the box.

7. Search for **'WIC'** in the *'Search Application'* bar.

The screenshot shows the 'Request Access' page with a navigation bar at the top containing links for HOME, REQUEST ACCESS, UPDATE PROFILE, SECURITY OPTIONS, CHANGE PASSWORD, and LOGOUT. A progress indicator shows three steps: 1. Search Application (highlighted), 2. Additional Information, and 3. Confirmation. Below the progress bar, the 'Search Application' section is active. It includes a search bar with the text 'WIC' and a magnifying glass icon. A dropdown menu to the right shows '-- Select Agencies --'. Below the search bar, a list of results is visible, with 'WIC Client Connect' selected.

8. Select *'WIC Client Connect'*.

This screenshot shows the 'Request Access' page after the search. The search bar now contains 'WIC Client Connect'. The dropdown menu still shows '-- Select Agencies --'. Below the search bar, the results are displayed under the heading 'Michigan Department of Health & Human Services (MDHHS)'. A single result, 'WIC Client Connect', is shown in a grey bar. A red arrow points to this result.

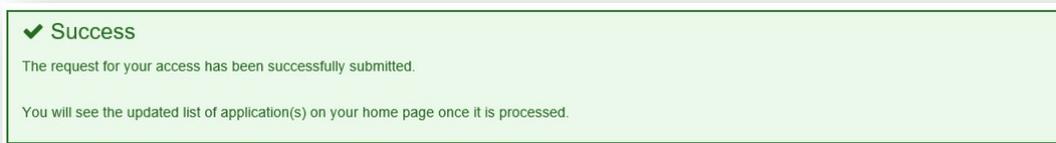
9. Select *'I agree to the terms & conditions'* and click *'Request Access'*.

The screenshot shows a modal window titled 'WIC Client Connect'. It features the MDHHS logo on the left. The main content area includes a 'Terms & Conditions' section with the text 'TBD'. Below this, there are two radio buttons: 'I agree to the terms & conditions' (which is selected) and 'I do not agree'. At the bottom of the modal, there are two buttons: 'CANCEL' and 'REQUEST ACCESS'.

10. If you have not already, you will be prompted to enter your email address and click ‘Submit’.

The image shows a 'Request Access' form with a progress indicator at the top. The progress bar has three steps: 1. Search Application (checked), 2. Additional Information (highlighted in orange), and 3. Confirmation. The form title is 'Request Access'. Below the title is the section 'Additional Information' with the instruction 'Provide following information to submit your access request'. A note indicates '* Required'. The 'Email Address' field is a text input box. At the bottom are two buttons: 'SUBMIT' (orange) and 'RESET' (white with orange border).

11. Receive success message.



12. From your Home Page, select ‘WIC Client Connect’.

The image shows the 'MILogin for Citizens' home page for user 'Kristina Test'. The page has a dark teal header with the title 'MILogin for Citizens' and a navigation bar with links: HOME, REQUEST ACCESS, UPDATE PROFILE, SECURITY OPTIONS, CHANGE PASSWORD, and LOGOUT. Below the header, the user's name 'Home Page of Kristina Test' is displayed. A notification states 'Your password will expire in 365 days'. Below this, it says 'Access your applications by clicking on the application links below'. There are three application links: 'Michigan Department of Health & Human Services (MDHHS)', 'WIC Client Connect' (highlighted with a red arrow), and 'Michigan Secretary of State (SOS)'. At the bottom, there is a link for 'Secretary of State Online Vehicle Services'.

If you cannot see ‘WIC Client Connect’ on your home page, log out of MILogin and login again to refresh the page.

13. You will be taken to the *WIC Client Connect Website*.

The screenshot displays the Michigan WIC Client Connect website. At the top, there is a navigation bar with the MDHHS logo, the text "Healthcare 4 Michigan Department of Health and Human Services", and "Michigan WIC Client Connect". To the right is the Michigan.gov logo. Below the navigation bar, a red banner reads: "To log into WIC Client Connect, you must have a MILogin Account and subscribe to WIC Client Connect through MILogin. For additional information, please read this PDF." The main content area is titled "Am I eligible for WIC?" and contains a questionnaire with three numbered questions and multiple-choice options. At the bottom of the questionnaire area are two buttons: "Am I Eligible?" and "Close". Below the questionnaire, a statement reads: "This institution is an equal opportunity provider." At the very bottom, there is a footer with the version number "Version: 1.0.0.2" and a list of links: "Michigan.gov Home", "State Web Sites", "Contact WIC", "MDHHS Home", "Accessibility Policy", "Privacy Policy", "Link Policy", and "Security Policy".

What is WIC?

Am I Eligible for WIC?

Am I eligible for WIC?

To log into WIC Client Connect, you must have a MILogin Account and subscribe to WIC Client Connect through MILogin. For additional information, please read this PDF.

1. Do any of the following describe you or anyone in your household? (Check all that apply) Your household is everyone who lives in your home (including children) and shares income and household expenses (bills, food, etc.). Your household may include people who are related to you and people who are not.

- Is Pregnant
- Has had a baby (or been pregnant) within the last 6 months
- Is currently breastfeeding a baby that is less than 12 months old
- Is a baby, child or foster child under the age of 5
- None of the above

2. Are you a resident of the State of Michigan?

- Yes
- No

3. Are you or anyone in your household currently enrolled in any of the following programs? (Check all that apply)

- Supplemental Nutrition Assistance Program (SNAP)/Food Stamps
- Medicaid
- Temporary Assistance for Needy Families (TANF)
- Children's Medicaid
- Family Independence Program
- Food Distribution Program on Indian Reservations (FDPIR)
- Free or Reduced-Price School Lunch
- Maternity Outpatient Medical Services (MOMS)
- Other State-Provided Health Insurance
- Foster child under the age 5 on one of these programs
- None of these programs apply

[Am I Eligible?](#) [Close](#)

This institution is an equal opportunity provider.

Version: 1.0.0.2

[Michigan.gov Home](#) | [State Web Sites](#) | [Contact WIC](#) | [MDHHS Home](#)
[Accessibility Policy](#) | [Privacy Policy](#) | [Link Policy](#) | [Security Policy](#)

Existing MILogin Account

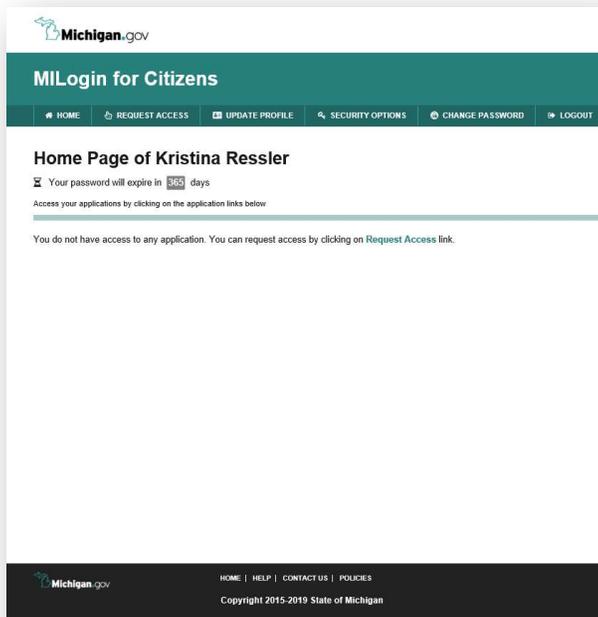
If you already have a MILogin account but are accessing WIC Client Connect for the first time through MILogin, follow the below steps.

1. Go to milogin.michigan.gov.
2. Login with your existing MILogin User Name and Password.



The screenshot shows the MILogin for Citizens login page. The page has a dark teal background with a boat in the water. The Michigan.gov logo is in the top left, and 'HELP CONTACT US' is in the top right. The main heading is 'MILogin for Citizens'. Below it, the text 'Login to your account' is displayed. There are two input fields: 'User ID' and 'Password'. Below these fields are three buttons: 'LOGIN' (orange), 'SIGN UP' (white with a border), and 'TAKE IDENTITY QUIZ' (white with a border). There are also links for 'Forgot your User ID?', 'Need Help?', and 'Forgot your password?'. At the bottom, it says 'Copyright 2015-2019 State of Michigan'.

3. You will be redirected to the home page.

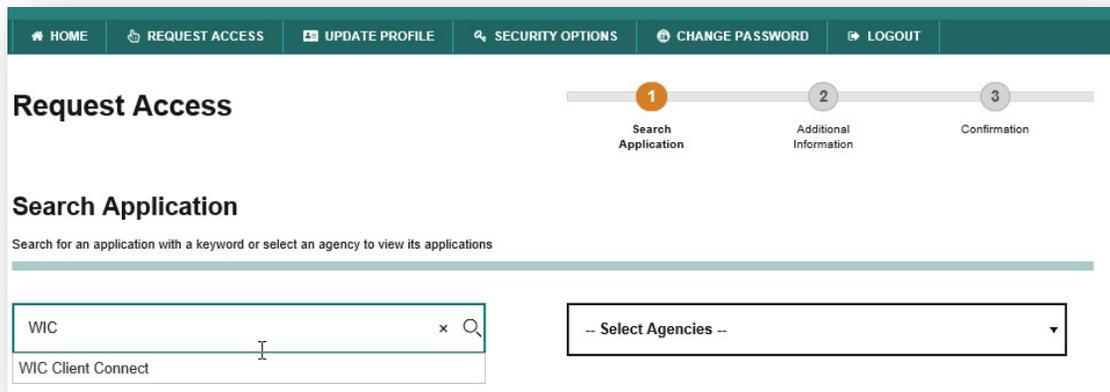


The screenshot shows the MILogin for Citizens home page for Kristina Ressler. The page has a dark teal header with the Michigan.gov logo and 'MILogin for Citizens'. Below the header is a navigation bar with links: HOME, REQUEST ACCESS, UPDATE PROFILE, SECURITY OPTIONS, CHANGE PASSWORD, and LOGOUT. The main heading is 'Home Page of Kristina Ressler'. Below it, there is a notification: 'Your password will expire in 320 days'. There is a link to 'Access your applications by clicking on the application links below'. Below that, there is a message: 'You do not have access to any application. You can request access by clicking on Request Access link.' At the bottom, it says 'Michigan.gov' and 'HOME | HELP | CONTACT US | POLICIES Copyright 2015-2019 State of Michigan'.

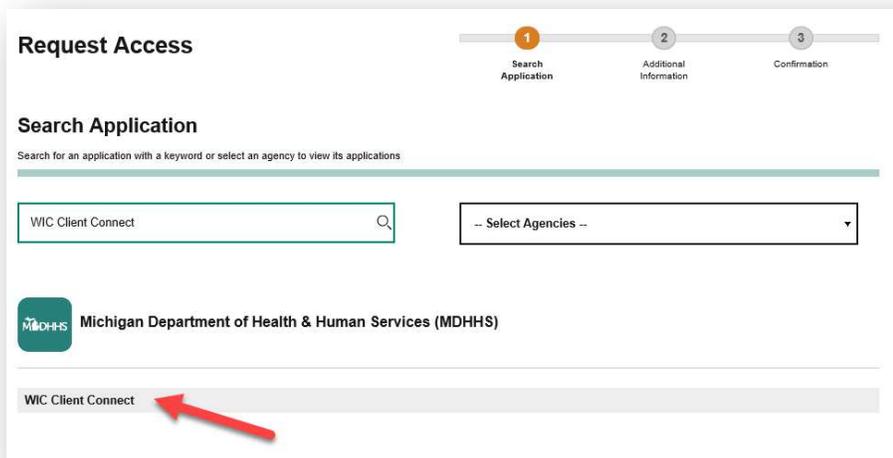
4. Click 'Request Access'.



5. Search for 'WIC' in the 'Search Application' bar.



6. Select 'WIC Client Connect'.

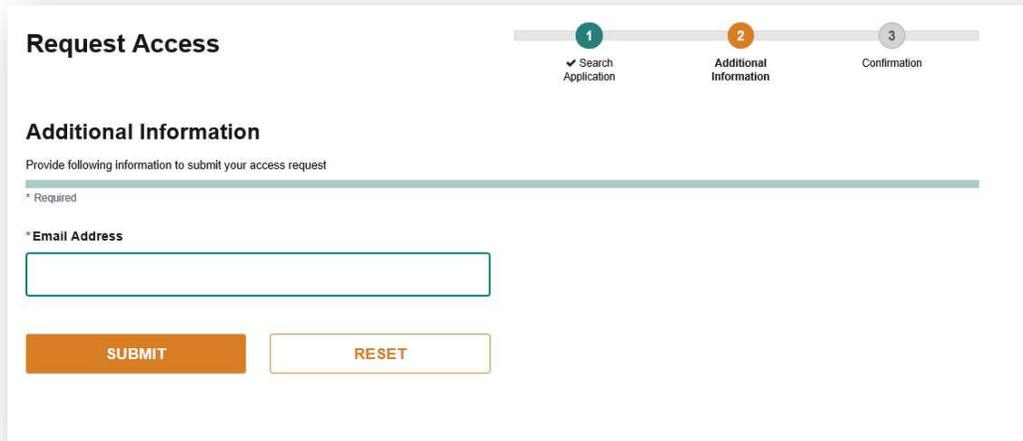


7. Select 'I agree to the terms & conditions' and click 'Request Access'.



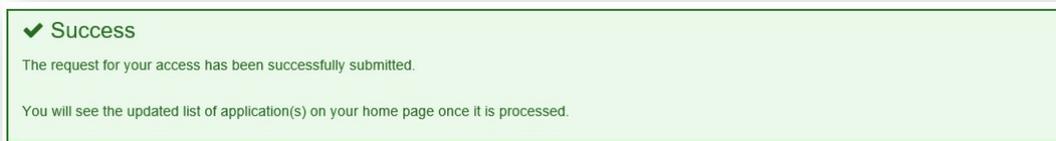
The screenshot shows a dialog box titled "WIC Client Connect" with a close button (X) in the top right corner. On the left side, there is a teal vertical bar with the "MDHHS" logo. The main content area contains the text "TBD" at the top. Below it is a dropdown menu labeled "Terms & Conditions" with "TBD" selected. Underneath the dropdown are two radio button options: "I agree to the terms & conditions" and "I do not agree". At the bottom of the dialog, there are two buttons: "CANCEL X" and "REQUEST ACCESS".

8. If you have not already, you will be prompted to enter your email address and click 'Submit'.



The screenshot displays the "Request Access" form. At the top, there is a progress indicator with three steps: "1 Search Application" (completed), "2 Additional Information" (current step), and "3 Confirmation". Below the progress bar, the heading "Request Access" is followed by "Additional Information". A sub-heading reads "Provide following information to submit your access request". A note indicates "* Required". The "Email Address" field is highlighted with a red border and contains a text input box. At the bottom, there are two buttons: "SUBMIT" and "RESET".

9. Receive success message.



The screenshot shows a green success message box. It begins with a green checkmark icon followed by the word "Success". The text below reads: "The request for your access has been successfully submitted." and "You will see the updated list of application(s) on your home page once it is processed."

10. From your Home Page, select 'WIC Client Connect'.

If you cannot see 'WIC Client Connect' on your home page, log out of MILogin and login again to refresh the page.

11. You will be taken to the WIC Client Connect Website.

Accessing my WIC Information

In order to access your WIC account information if you are already a WIC Client, including future appointments and benefits, you will need to enter your WIC account information following the below steps. You will only need to do this once for your MILogin account.

1. Navigate to the [WIC Client Connect](#) Website.

The screenshot shows the Michigan WIC Client Connect website. At the top, there is a navigation bar with links for Michigan.gov Home, Application Home, Contact WIC, MDHHS Home, Help, English, and Español. Below the navigation bar, there is a header with the MDHHS logo, the text "Healthcare4Michigan Department of Health and Human Services", and "Michigan WIC Client Connect". A red banner at the top of the main content area reads: "To log into WIC Client Connect, you must have a MILogin Account and subscribe to WIC Client Connect through MILogin. For additional information, please read this PDF." The main content area is titled "Am I eligible for WIC?" and contains a questionnaire with three main questions and several checkboxes. At the bottom of the questionnaire, there are two buttons: "Am I Eligible?" and "Close". Below the questionnaire, there is a statement: "This institution is an equal opportunity provider." At the very bottom, there is a footer with version information "Version: 1.0.0.2" and several policy links: Michigan.gov Home, State Web Sites, Contact WIC, MDHHS Home, Accessibility Policy, Privacy Policy, Link Policy, and Security Policy.

Am I eligible for WIC?

1. Do any of the following describe you or anyone in your household? (Check all that apply) Your household is everyone who lives in your home (including children) and shares income and household expenses (bills, food, etc.). Your household may include people who are related to you and people who are not.

- Is Pregnant
- Has had a baby (or been pregnant) within the last 6 months
- Is currently breastfeeding a baby that is less than 12 months old
- Is a baby, child or foster child under the age of 5
- None of the above

2. Are you a resident of the State of Michigan?

- Yes
- No

3. Are you or anyone in your household currently enrolled in any of the following programs? (Check all that apply)

- Supplemental Nutrition Assistance Program (SNAP)/Food Stamps
- Medicaid
- Temporary Assistance for Needy Families (TANF)
- Children's Medicaid
- Family Independence Program
- Food Distribution Program on Indian Reservations (FDPIR)
- Free or Reduced-Price School Lunch
- Maternity Outpatient Medical Services (MOMS)
- Other State-Provided Health Insurance
- Foster child under the age 5 on one of these programs
- None of these programs apply

[Am I Eligible?](#) [Close](#)

This institution is an equal opportunity provider.

Version: 1.0.0.2

[Michigan.gov Home](#) | [State Web Sites](#) | [Contact WIC](#) | [MDHHS Home](#)
[Accessibility Policy](#) | [Privacy Policy](#) | [Link Policy](#) | [Security Policy](#)

2. Click on the link 'Link to my WIC Information'.



- You will be redirected to the ‘*Already a WIC Client? Link to your WIC Account Here*’ page.

Michigan.gov Home | Application Home | Contact WIC | MDHHS Home | Help | English | Español

What is WIC? To log into WIC Client Connect, you must have a MILogin Account and subscribe to WIC Client Connect through MILogin. For additional information, please read this PDF.

Am I Eligible for WIC? **Already a WIC Client? Link to your WIC Account Here**

Authorized Person Birthdate*: ?

WIC Family ID*: ?

EBT Card #*: ?

MILogin User ID*: ?

* Indicates a required field

[Save](#) [Close](#)

This institution is an equal opportunity provider.

Michigan.gov Home | State Web Sites | Contact WIC | MDHHS Home
 Accessibility Policy | Privacy Policy | Link Policy | Security Policy

Version: 1.0.0.2
 Database: miwics

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- Enter your WIC Authorized Person Date of Birth, WIC Family ID and WIC EBT Card Number and click ‘*Save*’. *If you are unfamiliar with any of these values, please contact your WIC Clinic.*
- You will then be taken to your WIC Family Home Page.

Michigan.gov Home | Application Home | Contact WIC | MDHHS Home | Help | English | Español

WIC Family Home Page

Active Record
 Test, kristina
 Family ID: 9344597

My WIC Account
 Update Family Info
 My Benefits Balance
 PDF Forms
 WIC Clinics
 WIC Grocery Stores
 WIC Resources Links
 MILogin Profile
 Logout

Certifications

Client Name	Birth Date	Category	Certification...	Certification...
New LCB	11/14/2018	IFF		
Sheb LCB_IFF	8/8/2018	IBP	10/5/2018	8/7/2019
Ashok LCB_IBP	6/18/2018	IBP	10/5/2018	6/17/2019
Bhaskar LCB_IBE	1/1/2018	C1	10/5/2018	4/4/2019
karthik LCB_C1	3/3/2017	C1	10/5/2018	10/4/2019
Soumya LCB_C2	10/1/2016	C2	10/5/2018	10/4/2019

Previous Appointments

Client Name	Category	Appointment...	Date & Time of Ap...	Clinic	Attendance
LCB, New	IFF	CERT	12/24/2018 1:00:00...	Alcona County Office	<input checked="" type="checkbox"/>
1001_PG_Mamathi	PG	EDU	10/19/2018-9:00:00...	ACS-Test-Build-3	<input type="checkbox"/>
LCB_IBP_Ashok	IBP	EDU	10/19/2018-9:00:00...	ACS-Test-Build-3	<input type="checkbox"/>
LCB_IFF_Sheb	IBP	EDU	10/19/2018-9:00:00...	ACS-Test-Build-3	<input type="checkbox"/>
LCB_IBE_Bhaskar	C1	EDU	10/19/2018-9:00:00...	ACS-Test-Build-3	<input type="checkbox"/>
LCB_IB_Coleen	IB	EDU	10/19/2018-9:00:00...	ACS-Test-Build-3	<input type="checkbox"/>

Future Appointments

Client Name	Category	Appointment...	Date & Time of App...	Clinic	Please Rem...
No Records Exist in Data Source					

Requested Appointments

Client Name	Category	Start Date	End Date	Preferred Time	Clinic
No Records Exist in Data Source					

New to WIC?

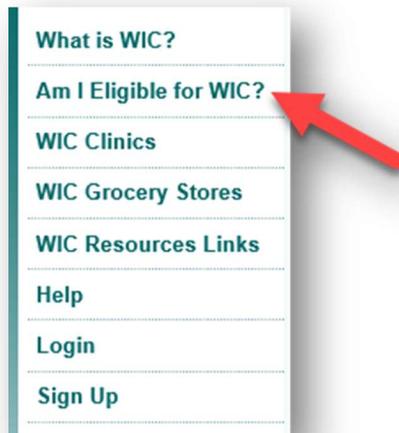
If you are new to WIC and would like to use our WIC Client Connect Website, follow the below steps to see if you are eligible and access all of the great features of WIC Client Connect.

1. Access the [WIC Client Connect](#) website.



The screenshot shows the Michigan WIC Client Connect website. At the top, there is a navigation bar with links for Michigan.gov Home, Application Home, Contact WIC, MDHHS Home, English, and Español. The main content area features a welcome message: "Welcome to Michigan WIC Client Connect!" and a note that users must have a MILogin Account and subscribe to WIC Client Connect through MILogin. Below this, there are sections for "WIC Provides:" (Healthy foods, Nutrition education, Breastfeeding information and help, Referrals), "Michigan WIC clients can set up an account to perform tasks such as:" (Ask for an appointment, Find out when your next appointment is, Find out your benefit balance), and "Use this Client Connect site to" (Learn about WIC, See if you are eligible for WIC, Find WIC clinics and grocery stores). There are also two small images: one of a woman at a produce stand and another of a woman with a child.

2. Click 'Am I Eligible for WIC?'.



A close-up view of the left sidebar of the website, showing a list of navigation links. A red arrow points to the link "Am I Eligible for WIC?". The other links in the sidebar are "What is WIC?", "WIC Clinics", "WIC Grocery Stores", "WIC Resources Links", "Help", "Login", and "Sign Up".

3. Complete the on-screen questions and click 'Next' to see if you may be eligible for WIC Benefits.

The screenshot shows the 'Michigan WIC Client Connect' website. The main heading is 'Healthcare 4 Michigan Department of Health and Human Services'. Below this is a navigation bar with links for 'Michigan.gov Home', 'Application Home', 'Contact WIC', 'MDHHS Home', 'Help', 'English', and 'Español'. The page title is 'Am I Eligible for WIC?'. A note states: 'To log into WIC Client Connect, you must have a MILogin Account and subscribe to WIC Client Connect through MILogin. For additional information, please read this PDF.' The questionnaire consists of three sections:

- 1. Do any of the following describe you or anyone in your household? (Check all that apply)** Your household is everyone who lives in your home (including children) and shares income and household expenses (bills, food, etc.). Your household may include people who are related to you and people who are not.
 - Is Pregnant
 - Has had a baby (or been pregnant) within the last 6 months
 - Is currently breastfeeding a baby that is less than 12 months old
 - Is a baby, child or foster child under the age of 5
 - None of the above
- 2. Are you a resident of the State of Michigan?**
 - Yes
 - No
- 3. Are you or anyone in your household currently enrolled in any of the following programs? (Check all that apply)**
 - Supplemental Nutrition Assistance Program (SNAP)/Food Stamps
 - Medicaid
 - Temporary Assistance for Needy Families (TANF)
 - Children's Medicaid
 - Family Independence Program
 - Food Distribution Program on Indian Reservations (FDPIR)
 - Free or Reduced-Price School Lunch
 - Maternity Outpatient Medical Services (MOMS)
 - Other State-Provided Health Insurance
 - Foster child under the age 5 on one of these programs
 - None of these programs apply

At the bottom of the form are two buttons: 'Am I Eligible?' and 'Close'. Below the form is a disclaimer: 'This institution is an equal opportunity provider.' At the very bottom, there are links for 'Michigan.gov Home', 'State Web Sites', 'Contact WIC', 'MDHHS Home', 'Accessibility Policy', 'Privacy Policy', 'Link Policy', and 'Security Policy'. The version number 'Version: 1.0.0.2' is also visible.

4. If you appear you may be eligible for WIC benefits, you will see this screen:

The screenshot shows the 'WIC Eligibility Determination' screen. It begins with the text 'Based on your responses,' followed by a bold statement: 'You appear to be eligible for WIC benefits.' Below this, it says: 'If you would like to create login account to Client Connect, and schedule an appointment with a WIC Clinic please click on 'Next' Button OR contact your local WIC office to schedule an appointment.' At the bottom right, there are two buttons: 'Next' and 'Close'. At the bottom center, there is a disclaimer: 'This institution is an equal opportunity provider.'

5. Click 'Next' to create a MILogin Account and start using WIC Client Connect.

The screenshot shows the 'MILogin for Third Party' account creation page. The page has a green header with the text 'MILogin for Third Party' and a 'HOME' link. Below the header is a progress indicator with three steps: 1. Profile Information, 2. Security Setup, and 3. Confirmation. The current step is 'Profile Information'. The form is titled 'Create Your Account' and 'Profile Information'. It asks the user to 'Enter your profile information'. There are several input fields:

- * First Name, Middle Initial, * Last Name, Suffix
- * Email Address, * Confirm Email Address
- * Work Phone Number, Mobile Number
- * Verification Question: What is the 2nd digit in 217903?

There are also checkboxes for 'I agree to the terms & conditions.' and two buttons at the bottom: 'NEXT' and 'RESET'. Small blue boxes provide additional information: 'By providing an e-mail address, a new PIN can be sent to you to help with resetting a forgotten password.' and 'By providing a mobile number, a text message can be sent to you to help with resetting a forgotten password.'